



195 CONSTITUTION DRIVE, MENLO PARK, CA 94025

REPAIR INFORMATION FORM

Customer Information

Company Name: _____ Date: _____
Contact Person: _____ Fax: _____
Billing Address: _____ Email: _____
City: _____ State: _____ Zip: _____ Phone: _____
Shipping Address: _____
City: _____ State: _____ Zip: _____

Countryman Associates
does not ship to P.O. Boxes

Product Information

Quantity: _____ Model Number: _____ Serial Number: _____ Purchase Date: _____
Description of Issue: _____

Quantity: _____ Model Number: _____ Serial Number: _____ Purchase Date: _____
Description of Issue: _____

If you are returning products for warranty service, please include a copy of your purchase receipt, if available.

Repair Evaluation Charge

Countryman evaluates individual repairs at no cost. For shipments of three or more items there is a charge of \$20 per item. The repair evaluation charge is waived for items that are repaired.

Shipping Information

You are responsible for your product's safe arrival at Countryman Associates. We recommend you use a method that gives you a signed delivery receipt, tracking number, and insurance for the replacement value of your product. Good methods include FedEx, UPS, and USPS Express Mail.

Please return repairs to:

Countryman Associates Inc.
ATTN: Service Department
195 Constitution Drive
Menlo Park, CA 94025